

Recall Detail	
Ref No	10000721
Manufacturer	Daimler AG
Vehicle Class	Heavy Goods Vehicle
Model/Type	Actros & Arocs / 963 & 964
Dealer (phone no)	Zung Fu Commercial Vehicle Service Centre: 2637 2988
Subject	Catch bolt for range group transmission (2693560)
Progress	Completed
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centre at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>On affected vehicles, the screw in the catch bolt of the range group may come loose.</p> <p>This could reduce and limit the path of the catch bolt to such a degree that it is no longer possible to switch to the range group. Depending on the extent of the damage, this results in shifting problems that could culminate in the failure of the gearshift system.</p>
Remedial Action	Inspect the installed range group check bolt and if necessary replace it with a catch bolt.
Build Dates	03/03/2017 - 30/05/2017
Launch Date	11/8/2017
Tentative Date of Recall Completion	31/12/2017